

Care Opinion Training and Workshops Calendar 2023

Boosting Staff Morale

Recurring

Informal discussion around ways to use stories shared to help staff feel valued and appreciated, boosting staff morale.

Tags, searching and reporting

Runs on the last Monday of each month

A walkthrough of the functions and features of the platform including how to search and use tags to report on stories shared.

Site Navigation and Orientation

Runs monthly on a Friday

Learn how to navigate through keys areas of the platform, manage your member listings within your subscription, update staff profiles, alerts and reports, tag and bookmark stories and access resources.

Creating Invitation Links

Runs on last Wednesday of each month

Includes: storytelling modes; Kiosk mode vs storytelling mode through site, Invitation links and QR codes.

Increasing Community Awareness of Care

Opinion

Recurring

Hear about activities and initiatives others have used to increase community awareness of Care Opinion.

Truth vs. Perception in Critical Stories

Runs monthly on a Monday

Discussion on ways to gently correct misinformation, defend staff whilst remaining compassionate to the storyteller and take action when a patient cannot be identified.

Bringing Humanity into Written Responses

Runs monthly on a Wednesday

Interactive discussion on how to convey compassion and authenticity in responses shared on the Care Opinion platform.

January

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8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

February

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March

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April

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May

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June

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August

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September

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October

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November

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December

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