

What is Care Opinion?

Care Opinion is an independent site where anyone can share their stories about their experience of care. The site covers health and aged care, and community services in Australia, giving service users, their families and carers the opportunity to publish their personal experiences, good or bad, of the care system.

Your story will:

- Be published on our website
- Be seen by staff
- Make a difference... without anyone knowing who you are.

Don't forget to include:

1. The service your story is about
2. Your contact details (just for us!)
3. Was your experience good or bad - why?

We CARE about your OPINION

What happens to my story?

Your story will be mailed to the Care Opinion team who will take care to enter your story to the platform exactly how you have written it.

Your story will then join the moderation queue where the Care Opinion team will carefully moderate and anonymise your story in line with our guidelines and to protect your identity in the public domain.

When your story has passed through moderation, we will publish your story on the Care Opinion site and we will notify the service your story is about, inviting them to respond to it via our platform.



What should I do with this leaflet?

Please place this leaflet in the Reply-Paid envelope provided and post back to Care Opinion at the below address.

Care Opinion
Reply-Paid 88862
FORTITUDE VALLEY QLD 4006



SHARE
YOUR
STORY

MAKE A
DIFFERENCE

Check out our website!

For more information visit the Care Opinion website at:
www.careopinion.org.au

Did you know you can submit your story online? Visit:
www.careopinion.org.au/tellyourstory OR scan the QR Code on the front of this leaflet.

Care Opinion is an independent, not-for-profit charity run for the benefit of service users and staff.



