

Your Experience is Our Experience Too

A snapshot of what our care looks like through your eyes through stories told on Care Opinion



I am the patient experience



BE HEARD. TELL YOUR STORY.

"The cleaners were delightful and so quick, the orderlies were so kind, thoughtful and even went out of their way to find me a pillow later in the evening."

- zempathy82

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THIS WAS MY PATIENT EXPERIENCE...

"We just want to recognise his help, tell him that we love him like our own family for the way he looked after our mother and that means so much at our end with each and every family member."

SEE OUR RESPONSE



Your story **starts and ends** with the **care** from our staff.

- Where do our staff feature in your story?
- How did we make you feel?

Share your story with our team through Care Opinion.



Scan the QR code, phone 1300 662 996 or go to www.careopinion.org.au

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"She says it felt like speaking to someone who genuinely understands what she was feeling, the amount of love, motivation and care this staff gave to my mother is very distinguished from every other calls and she explained that it felt it was coming from her own son. ...We just want to recognise his help, tell him that we love him like our own family for the way he looked after our mother and that means so much at our end with each and every family member."

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